



NorthSailing

POLICY FOR AMENDMENTS/CANCELLATIONS OF CHARTERS AFFECTED BY COVID-19

valid for all reservations 2022/2023

In case that the clients cannot reach Greece due to official travel restrictions or closed borders (travel affected by COVID-19):

1. The client gets a credit note valid for 2023 or/and 2024 season OR
2. The client has the right to postpone their charter in a different period of 2023 or 2024, with the price adjusted to the price list valid for that period (no refund is applied in case of change to period with prices lower than the initial booking).

Remarks:

- The deadline for rescheduling the charter is 21 days before embarkation
- The credit note is non-refundable and non-convertible to cash
- The above policy applies only to Covid-19 related cancellations/amendments, such as travel ban / closed borders of Greece or clients' country

The following cases are not considered Covid-19 restrictions and NorthSailing standard T&C/cancellation policy applies:

- Clients' unwillingness to undertake mandatory Covid-19 test or follow other procedures that are required by Authorities to enter the country
- Clients' general uncertainty regarding traveling

Cancellations/amendments due to positive Covid-19 diagnosis:

In case of cancellation/amendment due to positive diagnosis of COVID-19 before travel/embarkation, no vouchers are issued and no refunds are provided. North Sailing general T&C/cancellation policy will be applied.

In case the Greek government issues a new legislative act on travel affected by COVID-19, the company will have to follow the official decisions of the government.